

Cwm Taf Morgannwg Community Health Council



During the COVID-19 pandemic, Cwm Taf Morgannwg Community Health Council (CTMCHC), the statutory independent patients' `watchdog' for the NHS in Wales; continues to represent the patients' voice.

CTMCHC wants to hear about your experiences (good and bad) when using NHS services at this time. There are number of ways you can get in touch, this includes sharing your views via the CHC national online survey <http://ow.ly/ezsy50ER6ZG>. If you require an Easy Read version it can be found here: <http://ow.ly/vXkN50GcKjc>

RCT, Merthyr Tydfil and Bridgend residents can:-

Telephone: **01443 405830**,

Email: enquiries.ctmchc@waleschc.org.uk, or send a message via:-

- <https://www.facebook.com/CTMCHC>
- <https://twitter.com/ctmchc>
- https://www.instagram.com/cwmtafmorgannwg_chc

CTMCHC also offer a free Text local number: Text **CTMCHC** to **62277** followed by your message. Please make sure to tell CTMCHC where your experience relates to i.e. which GP Practice, Hospital and ward. Comments may be left anonymously.

CTMCHC provides a **free**, confidential and independent complaints advocacy service for people who need support to raise a concern about NHS care and treatment. Telephone: **01443 403590** and/or email: advocacy.ctmchc@waleschc.org.uk

Website: www.cwmtafmorgannwgchc.wales Here you will find links to all of the CHC's online surveys
<https://cwmtafmorgannwgchc.nhs.wales/get-involved/live-surveys/>